

# CARBON REDUCTION PLAN

## BBC Care Services Limited

Reporting Year: 2026/27 | Published: June 2026 | Prepared by GM Quality Assurance

### 1. Commitment to Net Zero

BBC Care Services Limited is committed to achieving Net Zero carbon emissions across all its United Kingdom operations by 2050. This commitment is consistent with the UK Government's legal obligation under the Climate Change Act 2008. As a registered domiciliary care provider operating across Oxford and Walton, with planned expansion into London, the organisation recognises its growing responsibility to reduce the environmental impact of its operations.

This Carbon Reduction Plan presents the organisation's current carbon footprint for the financial year 2026 to 2027, the reduction measures in place or planned, and the targets against which progress will be measured and reported.

This plan has been prepared in accordance with the technical standard set out in Procurement Policy Note 06/21 (PPN 06/21) and the GHG Protocol Corporate Accounting and Reporting Standard.

### 2. Organisational Details

Field	Details
Organisation name	BBC Care Services Limited
Registered address	John Eccles House Science Park, Robert Robinson Avenue, Oxford, OX4 4GP
Registered Manager	Milley Kabali
Sector	Health and Social Care — Domiciliary Care
Current operational areas	Oxford and Walton. Planned expansion to cover areas in London.
Reporting period	Financial year 2026 to 2027 (April 2026 to March 2027)
Reporting boundary	Operational control: all emissions sources in the United Kingdom over which BBC Care Services Limited has operational control, across all current operational areas.
Reporting standard	GHG Protocol Corporate Accounting and Reporting Standard. Emissions expressed in tonnes of carbon dioxide equivalent (tCO <sub>2</sub> e) using BEIS government conversion factors.

### 3. Current Carbon Footprint

The figures below cover the financial year 2026 to 2027 and reflect BBC Care Services Limited's combined operations across Oxford and Walton. All emissions are stated in tonnes of carbon dioxide equivalent (tCO<sub>2</sub>e), calculated using BEIS government conversion factors. The seven greenhouse gases named by the Kyoto Protocol are included within scope where data permits: CO<sub>2</sub>, CH<sub>4</sub>, N<sub>2</sub>O, HFCs, PCFs, SF<sub>6</sub>, and NF<sub>3</sub>.

Scope 3 category figures are estimates based on best available data and are subject to revision as data collection processes mature.

## Scope 1 — Direct Emissions

Emission Source	Emissions (tCO <sub>2</sub> e)
Company fleet vehicles — petrol and diesel mileage (Oxford and Walton)	22.41
Natural gas — office heating (Oxford and Walton offices)	1.84
<b>Scope 1 Total</b>	<b>24.25</b>

## Scope 2 — Indirect Emissions (Purchased Energy)

Emission Source	Emissions (tCO <sub>2</sub> e)
Purchased electricity — Oxford and Walton offices (location-based method)	3.12
<b>Scope 2 Total</b>	<b>3.12</b>

## Scope 3 — Other Indirect Emissions (Required Categories, PPN 06/21)

Cat.	Category	Source Description	Emissions (tCO <sub>2</sub> e)
4	Upstream transportation and distribution	Delivery of goods, consumables, and supplies across all operational premises	0.86
5	Waste generated in operations	Disposal and treatment of clinical and office waste generated across all operational areas	0.96
6	Business travel	Grey fleet: staff using personal vehicles for client care visits across Oxford and Walton	89.49
7	Employee commuting	Staff travel between home and office bases in Oxford and Walton	20.59
9	Downstream transportation and distribution	Not applicable: BBC Care Services Limited does not distribute physical products	0.00
	<b>Scope 3 Total</b>		<b>111.90</b>

<b>Total Organisational Carbon Footprint — 2026/27 Baseline</b>	<b>139.27 tCO<sub>2</sub>e</b>
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*Note: All figures are estimates calculated using BEIS government conversion factors and reflect combined operations across Oxford and Walton. The carbon footprint has not been subject to independent third-party verification. BBC Care Services Limited commits to improving data quality and seeking assurance as part of its annual review cycle. As operations expand to London, emissions reporting will be updated to include all new areas.*

## 4. Carbon Reduction Initiatives

The following measures are in place or planned to reduce emissions across all three scopes and across all operational areas. As BBC Care Services Limited expands, these initiatives will extend to cover all new areas of operation.

#	Initiative	Description	Scope
1	Fleet transition to electric and hybrid vehicles	Review the company fleet across all areas and transition vehicles to electric or ultra-low emission alternatives by 2030, prioritising highest-mileage vehicles first.	Scope 1
2	Grey fleet emissions reduction	Implement route optimisation for care staff visits across Oxford, Walton, and future areas. Introduce a mileage review policy and provide fuel-efficient driving guidance.	Scope 3 (Cat. 6)
3	Office energy efficiency	Audit energy use at all offices. Upgrade lighting to LED and improve heating controls. Transition to a certified renewable electricity tariff at next contract renewal for each site.	Scope 1 and 2
4	Waste reduction	Reduce clinical and office waste volumes through improved procurement, waste segregation, and recycling across all sites. Engage waste management suppliers to confirm best practice.	Scope 3 (Cat. 5)
5	Staff environmental training	Deliver annual environmental awareness briefings for all staff across every operational area. Include fuel-efficient driving guidance and good practice for waste and energy use.	Scope 3 (Cat. 6, 7)
6	Supply chain engagement	Engage key suppliers on their emissions reduction commitments. Favour lower-carbon suppliers and products where practicable, particularly as procurement volumes increase with expansion.	Scope 3 (Cat. 4)
7	Flexible working	Support hybrid and home-based working for office staff where operational requirements allow, reducing commuting emissions across all locations.	Scope 3 (Cat. 7)
8	Expansion planning — carbon consideration	Incorporate carbon impact assessment into planning for London and any future area expansion. Select premises and fleet options that minimise emissions from the outset.	Scope 1, 2, 3

## 5. Targets and Milestones

All targets are set against the 2026/27 organisational baseline of 139.27 tCO<sub>2</sub>e, covering current operations across Oxford and Walton. The baseline will be revised as BBC Care Services Limited expands to new areas. Progress will be reported annually.

Year	Target
2026	Formalise carbon data collection across Oxford and Walton. Establish baseline for any new London areas of operation.
2027	Reduce Scope 1 vehicle emissions by 10% through route optimisation and fleet review across all current areas.
2028	Transition at least 25% of company fleet vehicles to electric or hybrid alternatives.
2030	Achieve a 30% reduction in total emissions against the 2026/27 baseline (target: 97.49 tCO <sub>2</sub> e or below, excluding any new areas added after 2026).

2035	Achieve a 50% reduction in total emissions against the 2026/27 baseline (target: 69.64 tCO <sub>2</sub> e or below).
2040	Achieve a 70% reduction in total emissions against the 2026/27 baseline (target: 41.78 tCO <sub>2</sub> e or below).
2050	Achieve Net Zero across all in-scope Scope 1, Scope 2, and Scope 3 emissions across all areas of operation.

## 6. Publication and Review

This Carbon Reduction Plan is available in writing to any person who requests a copy. Requests will be fulfilled within 30 days.

The plan will be reviewed and updated annually within six months of the financial year end. Previous versions will be retained to allow progress to be tracked over time. As BBC Care Services Limited expands to London and other areas, the plan will be updated to reflect the full organisational footprint. Review responsibility rests with the Registered Manager, supported by GM Quality Assurance.

## 7. Approval and Sign-Off

This Carbon Reduction Plan has been reviewed and approved by the Registered Manager of BBC Care Services Limited as the responsible person for the organisation.

Field	Details
Name	Milley Kabali
Position	Registered Manager, BBC Care Services Limited
Date of approval	14.06.2026
Approval status	This Carbon Reduction Plan is signed and approved by the Registered Manager on behalf of BBC Care Services Limited.

This document was prepared by GM Quality Assurance on behalf of BBC Care Services Limited.